

PERFORMANCE EVALUATION

NON-UNIT (ALL LEVELS)

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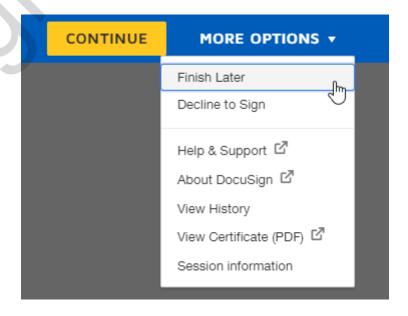
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PERFORMANCE EVALUATION

NON-UNIT PROFESSIONAL

PART I: GENERAL INFORMATION	
Name:	
State Title:	
Campus Title:	
Department:	
Annual Evaluation Period: July 1, <u>20</u> to June 30, <u>20</u>	

PART II: EVALUATION OF SPECIFIC AREAS

Workflow Process

- 1) Employee completes self-evaluation in the EMPLOYEE SECTIONS for each area of evaluation.
- 2) Employee signs verifying self-evaluation is complete and submits to Supervisor for response.
- 3) Supervisor completes the SUPERVISOR SECTIONS for each area of evaluation.
- 4) **Supervisor signs** verifying their response is complete and **submits** to **employee** for review and/or additional comments. A meeting with the employee is *recommended* before next step to allow for discussion.
- 5) Employee may record additional comments (optional) and signs verifying receipt of completed evaluation.
- 6) The form routes to HR for inclusion in personnel file and a copy routes to Divisional VP.

Rating Scale

- **Significantly Exceeds Expectations** work is performed in a distinguished superior manner achieving all goals at a level significantly above expectations; very few employees will achieve this rating.
- **Exceeds Expectations** work is performed with a high degree of competence and all goals are achieved at a level typically above standard.
- Meets Expectations work is performed in an acceptable manner achieving goals at a level that meets the standard.
- **Does Not Meet Expectations** work is performed below the standard requirement; has trouble meeting some goals; room exists for improvement.
- Unsatisfactory significantly deficient in skills and abilities.

Areas of Evaluation

- Management Responsibilities
- Leadership/Supervision
- Problem Solving/Innovation
- Work Ethic
- Adaptability/Acceptance of Responsibility
- Communications
- Constituent Service
- Interpersonal Skills

Evaluation Schedule	
Employee self-eval period ends	June 30
Employee self eval due to supervisor	July 15
Supv completes eval and reviews w/employee	August 15
Employee acknowledges receipt & routes to HR	August 31
+ divisional VP	

Contact HR@westfield.ma.edu for assistance.

This form available at https://www.westfield.ma.edu/offices/hrtitleix-eo/forms-and-resources

pride in work; demonstrates professional skills and knowledge of the responsibilities and duties assigned to the position.	
EMPLOYEE SECTION Rating: □ Significantly Exceeds □ Exceeds □ Meets □ Does Not Meet □ Unsatisfactory Response:	
SUPERVISOR SECTION Rating: □ Significantly Exceeds □ Exceeds □ Meets □ Does Not Meet □ Unsatisfactory Response:	
Leadership/Supervision - Demonstrates ability to motivate and manage others; holds employees accountable; provides leadership to subordinates.	
EMPLOYEE SECTION Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory Response:	
SUPERVISOR SECTION Rating: □ Significantly Exceeds □ Exceeds □ Meets □ Does Not Meet □ Unsatisfactory Response:	

Management Responsibilities - Is results oriented and assumes responsibility and accountability for work area;

considers characteristics, such as the ability to set priorities and manage workload, timely completion of projects; takes

recognizes and responds quickly and effectively to problem situations; reports problems to supervisors in a timely manner, when appropriate. **EMPLOYEE SECTION** ☐ Significantly Exceeds | ☐ Exceeds | ☐ Meets | ☐ Does Not Meet | ☐ Unsatisfactory Rating: Response: SUPERVISOR SECTION ☐ Significantly Exceeds | ☐ Exceeds | ☐ Meets | ☐ Does Not Meet | ☐ Unsatisfactory Rating: Response: Work Ethic - Seeks opportunities for creativity and new achievements in work area; projects a positive image; demonstrates willingness to go beyond expectations; displays acceptable attendance and availability. **EMPLOYEE SECTION** ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory Rating: Response: SUPERVISOR SECTION ☐ Significantly Exceeds | ☐ Exceeds | ☐ Meets | ☐ Does Not Meet | ☐ Unsatisfactory Rating: Response:

Problem Solving/Innovation - Requires little work direction and employs innovative problem solving to accomplish objectives; thinks and acts without being instructed in great detail to reach logical, responsible, timely decisions;

Adaptability/Acceptance of Responsibility - Ability to accept change and adapt to a variety of assignments; ability to be flexible; demonstrates willingness to assume and implement the responsibilities of the position; ability to keep up with changing demands.
EMPLOYEE SECTION
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory
Response:
CUDED///COD CECTION
SUPERVISOR SECTION
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory
Response:
Communications – Effectively communicates with others in writing and speaking; listens carefully, represents the University well in internal and external communications; informs supervisors of status of projects and key issues.
EMPLOYEE SECTION
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory Response:
SUPERVISOR SECTION
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory
Response:

Constituent Service - Responds quickly and in a friendly manner to requests from students, faculty, staff, administrators, and the external community; is courteous and helpful to others; assists constituents efficiently avoiding unnecessary referrals to other offices or agencies.
EMPLOYEE SECTION Rating: □ Significantly Exceeds □ Exceeds □ Meets □ Does Not Meet □ Unsatisfactory Response:
SUPERVISOR SECTION
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory
Response:
Interpersonal Skills - Has effective working relationships with others; treats others with civility and respect; works collaboratively as part of a team.
EMPLOYEE SECTION Rating: □ Significantly Exceeds □ Exceeds □ Meets □ Does Not Meet □ Unsatisfactory Response:
SUPERVISOR SECTION Rating: □ Significantly Exceeds □ Exceeds □ Meets □ Does Not Meet □ Unsatisfactory Response:

university community made within this evaluation period.
EMPLOYEE RESPONSE:
SUPERVISOR RESPONSE:
Goals: Identify goals for the upcoming evaluation period.
EMPLOYEE RESPONSE:
SUPERVISOR RESPONSE:

PART III: ACCOMPLISHMENTS AND GOALS

PART IV: ADDITIONAL COMMENTS AND SIGNATURES Employee Comments (optional): Supervisor Comments (optional): **Signatures** Employee Self-Eval Completed By: Date:_____ Date:_____ Supervisor Eval Completed: Employee Receipt of Supervisor Eval: Date: (Does not imply agreement with the evaluation) Date:_____ Received by Human Resources:_____